

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

GEENA HANCE, #145,446
(the “**Registrant**”)

and

College of Registered Nurses of Alberta
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect July 10, 2026. The below constitutes a summary of such DCRA:

Through an Agreement with the College, GEENA HANCE, #145,446 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College and includes the following:

- On or about April 28, 2026, the Registrant displayed a lack of knowledge, skill, or judgment in the provision of professional services, when they did one or more of the following:
 - Failed to properly document;
 - Failed to take appropriate steps to properly ensure the safety of a patient;
 - Failed to promptly inform their supervisor of a patient risk issue; and
 - Failed to complete a post incident patient assessment.

The Registrant agreed to course work on documentation, responsible nursing and the nursing process. The Registrant further agreed to a behavior improvement plan and employer references. Conditions shall appear on the College register and on the Registrant’s practice permit.