

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

LISA MATTERN, #59,630
(the “**Registrant**”)

and

College and Association of Registered Nurses of Alberta
also known as **College of Registered Nurses of Alberta**
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect **June 26, 2023**. The below constitutes a summary of such DCRA:

Through a DCRA with the College, Lisa Mattern #59,630 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from two (2) complaints to the College include the following:

- In February 2023, the Registrant failed to failed to employ and promote relational practice and communication with post-operative Patient 1.
- The Registrant demonstrated a lack of judgment and failed to ensure a patient’s right to confidentiality and privacy when they disclosed personal and/or health information about Patient 1 on two (2) occasions in February 2023 for purposes inconsistent with their professional responsibilities.

The Registrant must complete coursework on professionalism and communication and pay a fine. Conditions shall appear on the College register and on the Registrant’s practice permit.