

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

JANELLE SERA, #112,853
(the “**Registrant**”)

and

College of Registered Nurses of Alberta
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect February 18, 2026. The below constitutes a summary of such DCRA:

“Through an Agreement with the College, Janelle Sera, #112,853 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College and includes the following:

- On September 10, 2025, the Registrant displayed conduct that harms the integrity of the nursing profession, contrary to the *Canadian Nurses Association Code of Ethics (2017)* (“**Code of Ethics**”), *Entry Level Competencies for the Practice of Registered Nurses (2019)* (“**Entry Level Competencies**”), *Practice Standards for Registrants (2023)* (“**Practice Standards**”), and one or more employer policies, when they placed their hand on the forehead of and physically pushed a restrained patient.

The Registrant agreed to coursework, employer references and to provide a medical letter. Conditions shall appear on the College register and on the Registrant’s practice permit.”